

# Expert e-Mobility MSP Operations (1 year limited)

## Job Purpose:

The holder of the position Expert e-Mobility MSP Operations is responsible for tracking of all customer related processes and functionalities of the e-Mobility backend system with strong focus on invoicing, payment transactions, fraud monitoring, dunning process and other finance and business related processes from the e-Mobility business. The function especially serves as sparring partner and first point of contact for the local e-Mobility structures in all aspects concerning EV customer management & payment processes.

## Key Responsibilities:

### SAP Process Management

- Oversee and improve the handling of purchase requests, purchase orders, and invoice tracking. Ensure smooth integration between e-Mobility backend systems and SAP, resolving issues and optimizing workflows.

### Payment Integration Expertise

- Execute complex payment operations with a focus on accuracy, security, and scalability. Perform in-depth validation of PSP dashboards, troubleshoot discrepancies, and collaborate with cross-functional teams to design and implement robust, future-proof payment solutions aligned with business goals.

### Billing and Charging Processes

- Oversee the full lifecycle of billing operations, ensuring precision and compliance with dynamic pricing models. Manage month-end closing activities, resolve backend-related discrepancies, and implement monitoring mechanisms to ensure data integrity and timely invoicing.

### Fraud Monitoring and Credit Risk Management

- Implement, and continuously refine advanced fraud detection and credit risk mitigation strategies. Lead the dunning process and collaborate with risk management teams to proactively address vulnerabilities and ensure financial safeguards are in place.

### Cross-Departmental Process Alignment

- Act as a strategic partner to the CSO team by translating business needs into actionable backend e-mobility configurations. Ensure timely resolution of inquiries and drive continuous improvement through structured feedback loops and process enhancements.

### Business Data Analysis

- Leverage advanced analytical techniques to uncover trends, detect anomalies, and generate actionable insights. Provide strategic recommendations to senior stakeholders based on data-driven evaluations of operational performance and process efficiency.

## Requirements:

- University Education Master – Business, Economics, Finance & Controlling, IT
- Professional experience > 5 years
- Relevant professional experience - Process management, Finance related experience - Controlling, Accounting, Planning; ERP systems experience (i.e. SAP) or similar role on integration, verification, and validation of complex systems; with exceptionally strong IT skills is a possibility as well
- PC skills: Proficient in SAP interfaces and related financial software, Microsoft Excel
- Broad knowledge of EV charging IT systems and their interdependencies
- Strong analytical and problem-solving skills with a focus on continuous improvement.
- Ability to adapt to a dynamic and fast-paced environment, staying current with industry trends and best practices
- Working in international, multicultural team
- Reliable, independent, committed, flexible, proactive attitude, result and solution oriented

### Language Skills:

- Slovak language – fluent C2 written and spoken
- English language – fluent C1 written and spoken
- German language – advantage

**Salary offer:** from 2 913.33 EUR/monthly gross

**For further information please contact:**

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